

Switchvox Subscription Services Summary



Silver Subscription Summary:

- User Activation
- Software Updates and Upgrades
- Unlimited E-mail-based Support



Gold Subscription Summary:

- Software Updates and Upgrades
 - Unlimited E-mail-based Support
 - Unlimited Business Hours* Phone Support
- *Business Hours are Monday through Friday from 9am - 6pm PST.



Platinum Subscription Summary:

- Software Updates and Upgrades
 - Unlimited E-mail-based Support
 - Unlimited Business Hours* Phone Support
 - 5 Incidents of out-of-Business Hours* Emergency Phone Support
- * Business Hours are Monday through Friday from 9am - 6pm PST.
* Additional Incidents \$200/ea.