



Foncordiax Business

Foncordiax is a complete turn key, plug and play IP PBX system.

Systems have been designed to be quick to install, easy to configure and maintain and are based on solid, reliable and eco friendly components.

All systems are pre-installed with the latest Foncordiax software, and configuration to individual client requirements is done via a web interface either internally or via remote access.

All Foncordiax systems are supplied with a rich array of features as standard ensuring that any corporate expansion is just a simple matter of activating required feature sets.



Standard System Features

Extensions

1-1000+ extensions
 Hold, blind and attended transfer
 Caller id
 Call waiting
 Voicemail including voice blast
 Voicemail to email
 Call forwarding and follow me
 Group pickup
 Global & extension ring duration
 User login (hot desk) support

Call Control

Direct dial
 Announcements and interactive voice assistant
 Day / Night control
 Time conditional routing
 Queues, ring and hunt groups
 Distinctive ring and handset caller id info
 Call parking and pickup

Queues

Unlimited queue capacity
 Static and dynamic agent joining
 Agent and call announcements
 Ring strategy selection: ring all, round robin, least calls, random
 Configurable agent timeout, retry and wrap-up-time
 Call recording
 Caller position and hold time announcement
 Caller breakout menu
 Conditional failover
 Music or ring whilst waiting
 Periodic announcements

Paging and Intercom

Configurable duplex page groups

Music-on-hold

Inbound route configurable MOH Random or sequential track playing

Conference

Password protected conference facility
 Join and leave announcements
 Call conference recording
 Leader menu system

Management

Call monitoring and recording
 Call detail record analysis
 MS Outlook integration
 System status display - e.g. Queue Stats
 Application programming interface

Full Fax server

Inbound and outbound faxing
 Desktop interface
 Send documents directly
 Multiple users and inboxes

Bespoke add-ons available

All Foncordiax systems come with;

- 3 year warranty
- No quibble next day replacement of complete systems
- Lifetime software upgrade guarantee
- Money back – complete satisfaction guarantee
- Eco friendly stamp of approval

Foncordiax systems work with any IP handsets giving a wide choice in terms of functionality, design and price.

A highly powerful system coping with up to 48 lines plus VoIP and up to 80 concurrent calls.

Enabled for both analogue and BRI/ISDN cards. This system is ideal for the larger business. Tracking, controlling and recording calls, all of which are very important to large companies, can be conducted with ease. Connection to remote offices, home workers or a mobile team is standard.



- Foncordiax IP PBX software
- Atom 330 1.6Ghz Dual Core
- 2GB RAM
- 120GB HDD
- 2U Custom Chassis
- 3 Add-On Cards Supported