10 Minute Quick Start Guide

To Start

- Unpack the phone system and affix to the wall near a power outlet, incoming lines and an Ethernet network point.
- Connect the power cable (8) and we recommend you unscrew the cable fixer (9) and loop the cable through this to prevent accidental disconnection of the power.
- Connect the cables as in the outlets as per figure A and then connect any telephony cables to the card (refer to card types section on last page).

Connecting to the network and powering on

- Connect to your Ethernet network via a standard Cat5 or above lead into your switch / router
- This device has a default IP address of 192.168.1.200 please ensure that this does not conflict with your existing network prior to the next stage (if it does then use a crossover cable direct to a PC for the next stage instead).
- Press the power button on the unit and the green light should illuminate.
- Within a few seconds the red activity light will start to flash and you will need to wait for around 30-45 seconds for the system to settle down and then you should hear a series of 3 ascending beeps that will confirm the unit is ready for use. If you hear a series of 10 low single tone beeps then refer to the support web site or manual for further details as this indicates an error in initialising the system.

Configuring the basic network parameters

🙋 http://192.168.1.200/ Configure your PC to be on the same IP range as the media Connecting... manager (i.e IP 192.168.1.5 subnet mask 255.255.255.0) In your web browser enter the IP address of the media manager 🟠 • 🔊 - 🖶 • 🔂 Page • 🍈 🚖 🎄 🌈 IC-Talk Management Portal Enter the 'Server Config' menu -talk Default User: admin Welcome Default Password: icvoip Web-access to Voicemail w.ic-talk.co.uk **Operator Panel IC-Talk Management Portal** Network Settings Software / Manuals Mail Settings Server config Time / Date Warning! ISDN Card Setup Current Status is: IC-Talk is running Server Running on :212.57.232.230 Current Disk usage is: 16% Software Upgrade made. Log Files Advanced Enter the section 'Network Setting' support@netcentral.co.uk

Ethernet interfac	e details	
ip address	network mask	default gateway
192.168.1.200	255.255.255.0	192.168.1.1
host name		
ictalk.local		
Routing information Network No.	Netmask	Gateway
Routing information Network No.	n: Netmask	Gateway

Complete the details to make the media manager fit into the same range as your current network.

Backup Pen Load /

WARNING – When you press apply it will immediately apply the changes and restart the system, in order to continue further you will need to adjust your PC's IP address to the new range and details also. This change is not reversible and must be done with the utmost attention to detail and care.

Figure A 1-Power Light 2-Activity Light 3-Power Switch 4-Card Slot 5 – Ethernet Socket 6&7-USB Slots 8- Power socket 9-Power Cable Retainer

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1 O 2 O



Getting Phones	-talk On-Line		10 Minute Quick Start Guide
In your wEnter the	eb browser enter the IP address 'IC-Talk Management Portal' me	of the media mana enu	ger
C-Talk Management Portal		🏠 • 🔊 - 🖶 • 🗗	Page
Welcome	IC-Talk	Setup Repo Administrat Language: English UK	 Enter the 'Setup' section Default Username: wwwadmin Default Password: icvoip
	Welcome to the IC-Talk Management Portal ver	sion 2.2	
 This is the configura Select the Then select Itersions Ring Groups Queues Digital Receptionist 	Serial No.: 004063E8E754 licensed for a maximum of: 2 queue(s) 16 ring-group(s) 16 extension(s) e main menu screen for tion of the system. 'Extensions' menu ct 'Add Extension' Add an Extension Account Settings:	C-Talk Management Portal C-Talk Management Portal C-Talk Management Portal C-Talk Management Portal You ha Incoming Calls Extensions Ring Groups Queues Digital Receptionist Trunks C-Trunks C-Tr	Setup • Reports • Setup • Reports • Setup • Reports • Welcome to IC-Talk Warning! Changes to this system are made at your own risk, Internet Central takes no responsibility for failure of the system as a direct result of changes made. If in doubt please contact the support desk on 01782 667766 or email support@netcentral.co.uk
Trunks Outbound Routing DDI Routes On Hold Music System Recordings Backup & Restore General Settings Portal Users	phone protocol: SIP ♥ frc2833 ♥ extension number: 200 extension	(N.B. V bar wi load it happe: change minim	Enter an extension number you want to add Enter a Password (make it strong) Enter the users Names (2 Words ONLY) Then decide if you want voicemail and complete Select 'Add Extension' when complete Click the red bar at the top of the screen to apply Whenever you make changes to the system the red Il appear, pressing this bar causes the system to re- 's details and will pause some functions whilst this ns, whilst calls will not be lost we advise making all es then pressing apply at the end of the changes to ise possible disruption)

The system is now ready for you to add a telephone to it, if adding a 300 series handset to the system then you would:
Connect your phone to your network and either assign an IP or the phone will obtain one from DHCP

- Press the '?' to get the current IP address and enter this into your web browsers address bar.
- You should get the handsets web interface, go into Identity (line) 1 and Enter your name (displayname), your extension number (account), password (password), and IP address of the media manager unit (registrar) and save.
- The handset should contact the Media Manager and log in. Dial # then tick to confirm you hear something (goodbye or welcome to the directory messages).
- Repeat as necessary for the extensions you need to add



Making Calls Out

This section will vary dependant upon the version of system you have so please complete the section relevant to your system which will be marked in (brackets) like so (all) = all systems (analogue) = analogue etc..

- In the 'IC-Talk Management Portal' go into 'Trunks'
- Select 'Trunk ZAP/g0' (all except IP Only)
- Set the maximum channels to the number of lines you have actually connected to the system (all except IP Only)
- By default the following systems are setup as follows:-
- Analogue FXO ports are for connection to your telephone company FXS ports are used with adaptor for handsets (Zap1&2)
- ISDN2e Single Port is configured for MSN numbering PTMP

Quad ISDN2 e – All ports are configured and set to DDI numbering Point to

Point connection as apposed to point to multipoint which is default on the single port card.

ISDN30e — Set to Euro ISDN standard with 8 channels turned on and waiting for DDI numbers If the settings above are not correct for your system please refer to the manual for further information

Add DDI

- Add a SIP or IAX trunk to the system (see user guide or website for examples) for your chosen provider (IP Only)
- In 'Outbound Routing' section select the default route and point to your chosen provider (IP Only)
- You should be able to place a call by dialling a number prefixed with a 9 and it will default to your outside line

Receiving Calls In

• Select 'Incoming Calls' from the menu

DDI Route:

Add DDI

DDI Number:

Set Destination

O Extension:

O Voicemail:

O Ring Group:

O Custom App:

O Email fax to:

O Oueue:

🔘 Digital Receptionist: 💌

O Use 'Incoming Calls' settings

- Set your opening times and days
- Select where the calls are to go during the regular hours set above
- Select what is to happen after those hours (i.e. voicemail)
- Select at the bottom to either obey the rules above and automatically open and close or you could just select force override to keep the system in the open hours state (first section of the page regular hours).
- Submit any changes

ing Calls

Receptionist

sions Groups

outes

Id Music

m Recordings

p & Restore

al Settings

Users

• (Analogue Only) You should now receive calls in

Incoming Calls	
Extensions	Incoming Calls
Ring Groups	Send Incoming Calls from the PSTN to:
Queues	regular bourst times 9:00-17:00 days mon-fri
Digital Receptionist	regular nours. unes 0.00 m.00 uays month .
Trunks	O Digital Receptionist:
Outbound Routing	O Extension:
DDI Routes	
On Hold Music	the full state of the
System Recordings	after hours:
Backup & Restore	O Digital Receptionist:
General Settings	O Extension:
Portal Users	Queue:
	Override Incoming Calls Settings
	O no override (obey the above settings)
	force regular hours force ofter hours
	o loce alter hours
	Submi

- Select DDI routes
- Select 'Add DDI'

• Enter the last X digits of your inbound number (for X this is normally 6 digits from BT but can change so check with your telecoms supplier how many they send)

- Select where calls to this number are to go to
- 'Submit' and then 'Apply'
- You should be able to call in

DONE!

Refer to your User guides for more comprehensive setup.

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Submit

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Add a Trunk	Trunk ZAP/g0
Add Analogue or ISDN Trunk	
Add IAX2 Trunk	
Add SIP Trunk	
Add ENUM Trunk	
Add Custom Trunk	
Add Custom Trunk	



Telephony Card Types and Connection information

The unit is available in the following formats (the side of the box should detail the model you have), the cards are viewed with the power connection to the right:

