

## Rachael Female British Asterisk Voice Prompt Renewal Upgrade



Product Name: Rachael Female British Asterisk Voice Prompt Renewal Upgrade

Manufacturer: -

Model Number: RACHAEL-Upgrade

Availability: Voice Prompts dispatched via email

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Professional Voice Prompts in British English

Voice Prompts that represent your business

When it comes down to how your business sounds, there is only one factor that really matters; the voice of the person who answers the phone. Westany's Native speaking voice artists are not only British English, there from the top British English voice artists in the industry.

Features included in the prompt pack:

- 1/2 Native British English voice artist with a professional business voice.

- 1/2 Entire set of British English voice prompts for Asterisk, AsteriskNow Trixbox, Callweaver, Elastix and FreePBX.

- 1/2 Customised voice prompts can be recorded by the same voice artist.

- 1/2 Alaw, ulaw, gsm and sln sound file formats included as standard. Other sound formats are available on request.

- 1/2 Free upgrades for one year.

"You too, can benefit from our professionally recorded British English voices in your Asterisk installation. Give your customers a great impression from the very first call they make."

First impressions count, and you don't get a second 'first impression'

When your customers call, the first impression of your company is the voice they hear on the phone. So selecting the right voice to represent your company is the most important part of your telephone setup.

By allowing Rachael to handle your calls you get a professional sounding business voice with the accent and intonation to match.

Over 500 recorded voice prompts included

The number of voice prompts continually grows as new features get added to and new versions of the software get released. Currently the number of recorded voice prompts is over 500 these include voices for Voice Menus, Call Queues, Follow me, Call transfers, Call Parking, Voice Mail, Transfers, Error messages, Numbers (digits), letters and Phonetics. as well as a bunch of other features.

Listen to some samples:

- 1/2 Accept Call Navigation

- 1/2 Agent Confirmation

- 1/2 Agent Login

- 1/2 Call Forward Cancelled

- 1/2 Enter Conference Number

- 1/2 Please Hold

- 1/2 Record Temporary Greeting

All the flavors of Asterisk, all in one product

Rachael contains all the voice prompts for each of the six major Asterisk PBX platforms. Namely Asterisk, AsteriskNow, Trixbox, FreePbx, Elastix and Callweaver. If there's a feature that needs a voice prompt, then we have it in the product. Every single feature from Automated Attendant, to voicemail, from IVR, to CTI, from Time and Date, to Call Monitoring, from Call Queuing, to Calling Cards, from Call Forward on Busy, to Caller ID on Call Waiting.

Real recordings by Native speaking Voice Artist

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All the voice prompts are recorded by Rachael, who is a native British English speaking voice artist. None of the recordings are generated by a text to speech engine (tts) or cut-and-pasted together. So you won't hear a synthetic or unnatural sounding voice.

Rachael has been professionally recorded in our studio to achieve the maximum quality of both audio fidelity and correct pronunciation and inflection.

Multiple audio formats provided as standard

To maximise the number of simultaneous calls you can make and extract the full power of Asterisk, our voice prompts are provided in multiple sound file formats which automatically match the needs of your installation.

We provide the entire set of recordings in alaw, ulaw, gsm and sln as well as other formats such as mp3 on request. All of these formats can be installed at the same time and allow Asterisk to match the voice prompt format to the format of the call. This removes the need for any live transcoding leaving the full power of the computer to handling calls.

Easy and fast installation process

To make installation as easy as possible, each set of voice prompts are preassembled into their correct directory structure. Simply extract them from their compressed file and they automatically install into the correct location. An installation guide is provided to help you through installation.

Customising the voice prompts

Rachael can record any additional voice prompts to customise your installation. If you need specific announcements or custom IVR messages we can have them recorded and edited exactly to your specification and match the delivery, pace and pronunciation of the rest of the voice prompts. This ensures a seamless telephone experience for yourselves and your customers.

Instant download

There's no need to wait for your voice prompts to be shipped to you. The sound files are available to download and install a few minutes after your purchase.

Rachael updates and upgrades

The voice prompt packs are updated two to three times a year, or more regularly if there is a major update to any of the supported platforms. These updates are provided free of charge for the first year and are provided at a discount for any subsequent year. As new features get released we test the systems for any changes, and schedule any additional voice recordings to be added.

Professionally recorded in our top of the range Protools studio

We record everything in our professional top of the line Protools equipped studios. There acoustically designed by professional acoustic architects for accurate audio monitoring ensuring every voice prompt sounds the same on the phone as it does in the studio.

Compatible with Asterisk 1.4.x, 1.6.x & 1.8.x

When Asterisk 1.6 was released the directory structure for voice prompts changed. So Rachael contains directory structures for both Asterisk 1.4 and 1.6. This ensures that the voice prompts are located correctly regardless of which version of Asterisk is running on your system.

If you are currently running 1.4 but wish to upgrade your system to 1.6 or 1.8, Rachael will seamlessly integrate into the updated system without the need for any changes.

And here's our 100% Money Back Guarantee!

Buy your Westany voice prompts now and if your not completely satisfied within four weeks you can ask for a full refund.

All of Asterisk flavors packed into one product

These products contains every voice prompt that's needed for each and every feature of Asterisk, AsteriskNow, Elastix, Callweaver, Trixbox and FreePBX. With the addition of voice prompts for a2billing in the a2billing version. If there's a feature that needs a voice prompt, then we have it in the product. Every single item from voicemail, to IVR, from CTI to numbers.

Custom voice prompt recording

If you want to build a custom IVR that guides your customers when you answer the phone, want to record some adverts on hold or simply need to have your company name recorded, then Westany's custom recording service is for you.

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### Language friendly out the box

Westany's British English voice prompts for Asterisk come with all the standard voice prompts to allow you to use the full functionality of the Asterisk PBX right out of the box. This includes Voice Menus, Call Queues, Follow me, Call transfers, Call Parking, Voice Mail, Transfers, Error messages, Numbers (digits), letters and Phonetics. There are also language specific syntax additions that are not standard to Asterisk but are required for the British English language.

### Asterisk: The Pbx

Asterisk is the underlying technology that allows all the PBX functionality to work. Some of the features include Voice Menus, Call Queues, Follow me, Call transfers, Call Parking, Voice Mail, Transfers and of course phone calls. Asterisk provides you with all the necessary tools to transform an ordinary computer into a powerful voice communications server.

### Trixbbox: Auto Installer

Trixbbox, formally known as [email protected]

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, has become one of the most popular, easy to use, Asterisk installers. It will format a standard PC and turn it into a full functioning Asterisk PBX. It also comes with a configuration program called FreePBX as well as extra tools to make your life easier. A perfect solution for small and medium-sized businesses.

### Elastix: Auto Installer

Elastix combines all of the top tools available for Asterisk-based PBXs into one easy-to-use interface. As well as having its own utility set, Elastix allows for third-party module creation and offers extensive reporting capabilities. These features combined make it one of the best open-source PBX software packages available.

### Callweaver: Auto Installer

Callweaver, formally known as OpenPBX, is a fully-featured open-source software PBX. It was originally derived from Asterisk but extends the functionality by offering features not present in the Asterisk PBX. Being a cross-platform PBX means that Callweaver works on a variety of operating systems, including Linux and Mac OS X.

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### AsteriskNow: Auto Installer

AsteriskNow is Digium's auto installer and configuration platform that allows you to format a standard PC and turn it into a fully featured PBX. It installs Asterisk and included an editor for setting up the extensions, call groups, auto-attendant and everything else you need to get up and running quickly.

### FreePBX: Configuration

FreePBX is the major open-source graphical user interface (Gui) for controlling and managing Asterisk once it's installed. It has many great features and can be updated easily at the click of a button. It simplifies the process of configuring Asterisk by offering pre-programmed functionality through a user-friendly web interface.

### A2Billing: Billing Extension

A2Billing is a softswitch solution that extends the functionality of the Asterisk PBX. As well as providing converged services and self contained billing, A2billing can be configured to provide an impressive array of services. These include rate calls, preparing and sending out invoices, as well as accepting payments via a number of payment service providers.

### Star2Billing: Billing Extension

Star2billing is the commercial equivalent of A2billing and is perfect for those that lack the knowledge to set up a VoIP telecom platform and softswitch solution themselves. Star2Billing provides a wide range of services, including commercial installation, support and consultancy on all A2Billing products, projects and services.

### Platforms

Every platform in every product Each of our Asterisk based language products contain all of the voice prompts for every supported platform. If you start out with Asterisk, then change to trixbox; then decide to 'role your own', you don't need to buy a new set of voice prompts to do so. Everything you need is included not matter what platform your using.

### Features

Every function of every platform No matter what platform your using, if there's a feature that needs a voice prompt then it's in the product. And if a new feature gets added, then new voice prompts are recorded as well.

### Customizable

Anything you need can be recorded for you Add your own custom voice prompts for your ivr, cti, auto attendant, voice response, voicemail, voice xml or anything else you need. And there recorded by the same voice artists, giving your customers a seamless telephone experience.

### Formats

Every Supported Format Asterisk is capable of playing many audio formats but selecting the right one to match your hardware can make massive performance improvements. If your phones are

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g729 and your incoming line is ulaw you can imagine the load during transcoding. The voice prompts are supplied in alaw, ulaw, g729 and gsm as standard.

**Please Enquire**

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