

Sangoma PBXact UC25 Phone System - 25 users



Product Name: Sangoma PBXact UC25 Phone System - 25 users

Manufacturer: Sangoma

Model Number: PBXT-UCS-0025

Please Note: This product has an availability of 2 weeks from the point of order.

Sangoma PBXact UC25 Phone System - 25 users

The Sangoma PBXact UC25 Phone System is Sangoma's smallest on-premise based appliance built specifically for small businesses looking to seamlessly integrate IP phones and VoIP trunks. The PBXact UC25 offers a wide range of advanced features, which aims to improve employee collaboration and productivity.

Sangoma PBXact UC25 Key Features

- Ideal for Small Office Deployments
- Supports 25 Extensions / Users & 15 Simultaneous Calls
- Built-in Auto-provisioning with Sangoma IP Phones (Including 3rd Party Options)
- Management Ports: 1x Serial Console (RJ45) & 3x USB
- Network Ports: 4x GB Ethernet & 1x VGA

Sangoma PBXact UC25 Phone System (25 users) - Technical Specifications

Included Sangoma Modules

• All PBXact appliances includes the follow enhanced modules:

- Call Recording Reports
- Class of Service
- Conference Pro
- Extension Routing
- Fax Pro
- Park Pro
- Page Pro
- SysAdmin Pro
- Voicemail Notify
- Voicemail Reports
- XMPP Pro

General

- Unlimited auto-attendant / IVR
- Flexible time-based call routing
- Class of Service
- User management and group creation
- Fax Pro & unlimited inbound / outbound fax-to-email
- Hunt / Ring groups with pre-call announcement
- Music-on-hold
- Voicemail-to-email
- Voicemail blasting
- Directory
- Customisable announcements
- Built-in multi-language IVR, voicemail and announcements
- Multi-language admin GUI and end user device support (UCP and IP phones)

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- ï¿½ Calling queues (ACD/IVR)
- ï¿½ Built-in calendar used for call-based routing (Holiday and office hours routing)
- ï¿½ Enhanced timezone support
- ï¿½ Call Recording Reports
- ï¿½ Call logging interface
- ï¿½ Secure communications (SRTP/ TLS)

Call Features

- ï¿½ Unlimited conference bridge & control
- ï¿½ Follow me / Find me calling
- ï¿½ HotDesking
- ï¿½ Intercom
- ï¿½ Enhanced Paging (Page Pro): Valet style, scheduled with custom recording
- ï¿½ Call Parking / Call Pickup
- ï¿½ Caller-ID
- ï¿½ Do-not-disturb
- ï¿½ Call Forward
- ï¿½ Call Waiting
- ï¿½ Call History and CDR
- ï¿½ Speed Dial
- ï¿½ Caller Blacklist
- ï¿½ Multi-parking lot (Park Pro)

Unified Communications

- ï¿½ End User Control Panel (Dashboard):

- ï¿½ Conference rooms
- ï¿½ Voicemail control
- ï¿½ WebRTC phone with chat
- ï¿½ IP Phone programmable button customisation (EPM for UCP)
- ï¿½ Fax dashboard
- ï¿½ Call forwarding, call-waiting, DND and follow-me control

- ï¿½ Presence
- ï¿½ Zulu UC Desktop Integration

- ï¿½ Desktop softphone (Windows & Mac): call, team chat, fax, SMS, presence
- ï¿½ Click-to-Call from browser, email client and CRM
- ï¿½ Screen-Pop for helpdesk and CRM

- ï¿½ Mobile Client

- ï¿½ iOS/Android Support
- ï¿½ Presence Control

- ï¿½ CRM Integration

- ï¿½ SugarCRM, SuiteCRM, SalesForce, Zoho
- ï¿½ Click-to-call, call history, call recording, screen-pop

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Telephone Features

- Built-in Auto-Provisioning with redirect service (Included with Sangoma IP Phones)
- EndPoint Manager – centralised tool for IP phone provisioning for customisation and configuration (Included with Sangoma IP Phones)

Call-Center Features (Built-in)

- Call Queuing (ACD)
- Advanced Ring Strategies
- Caller Announcement
- Agent wrap-up time
- Max- Queue callers
- CRM Integration
- Call Recording

Licensed Add-ons (Additional Fee)

- XactView Wallboard – user status view and call control
- Queue – call center statistics, barging, call-override, advanced call-center reporting
- EndPoint Manager for non-Sangoma Phones
- Professional greetings
- Web Call-back
- Outbound campaign (Call-center feature)
- Appointment Reminder
- Outbound Call Limiting
- Hotel Property Management

Protocol and PSTN Support

- SIP V1/V2, IAX2
- ISDN PRI (T1/E1), Analog, BRI with telephony cards (Sold as option)

Codec Support

- Software: ulaw, alaw, gsm, g.722, g.726, slin, ilbc and g.729

Hardware

- 4x GB Ethernet ports
- 1x VGA
- 3x USB ports
- 1x serial console (RJ45)
- Unit dimensions: 127 x 127 x 50mm (WxDxH)
- Unit weight: 0.68kgs (1.5lbs)
- External universal AC/DC power brick

Price: £450.40

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Options available for Sangoma PBXact UC25 Phone System - 25 users :

PBXact 3rd Party Phones Module

Not Required, Required (+£98.50).

PBXact Call Center Module

Not Required, Required (+£334.90).

XactView V3 20 User Packs

Not Required, Required (+£107.20).

XactView V3 Additional Locations

Not Required, Required (+£117.20).

XactView V3 Queue Licenses

Not Required, Required (+£49.00).

PBXact Support

Gold Support (+£153.20), Not Required, Platinum Support (+£208.80), Bronze Support (+£69.60).

Extended Warranty

Not Required, Required (+£108.50).

PBXact Remote Install

Not Required, Required (+£715.10).